Noor
User Manual

CE

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1   Introducing Noor

Thank you for choosing Noor open earphones. These earphones offer a new sound experience, freeing you from the isolation constraints of traditional earphones. They're the first in their class to use on-board technology that generates high-quality sound without obstructing or penetrating your ears.

1.1   Content of the box

The box contains the Noor earphones and a 1-meter charging cable (USB A to USB C).

1.2   Technical specifications

- External earphones
- Integrated hands-free kit
- Splash and sweat-resistant
- 14mm biodynamic drivers
- Bluetooth 5.2 connection
- Simultaneous connection to two devices
- Battery for daily use (up to 11h after 1h30 recharge)
- Motion sensors (in neckband and right earpiece)
- 3 control buttons
- LED indicator
- USB-C connector (recharging and wired use)

2   Wearing instructions

Place the neckband around your neck so that the buttons are on the right-hand side. Grasp the right earpiece, pull on the wire to enlarge the loop and pass the earpiece around your right ear. Make sure the earpiece is positioned in front of the ear (not behind it), then tighten the loop by pulling on the wire with one hand, while holding the earpiece in place with the other. Repeat the operation with the left earpiece.

3   Charging instructions

To charge the earphones, connect the charging cable to the headphones and to a USB A power adapter. You can also recharge them by plugging them into a computer's USB port. We recommend using the supplied charging cable to charge the earphones. Full charge time is approximately one and a half hours.

4   Meaning of indicator lights

An indicator LED is located on the right module of the neckband, between the Main button and the volume buttons.

- Blue flashing: pairing mode
- Steady red: battery charging
- Steady green: battery charged
- Flashing white (once): power on
- Flashing white (twice): off

5   Instructions for use

The headset has three buttons:

- 1 Main button
- 1 Volume Up button
- 1 Volume Down button

5.1   Switching on/off

- Switch on: Press the Main button. The LED flashes white once.
- Switch off: Press the Main button for 3 seconds, until the LED flashes white twice and you hear an announcement in the earphones ("Power Off").

5.2   Pairing with a smartphone or computer

Option 1: To connect a new device without erasing the list of paired devices, make sure the earphones are switched on, then press and hold the Main button and the VOLUME + button simultaneously for 3 seconds until the LED flashes blue and you hear an announcement in the headset ("Pairing"). Go to the Bluetooth settings on your smartphone or computer and select "Noor (XXXX)" to connect. The Noor earphones can be connected to two devices simultaneously.

Option 2: To erase the list of paired devices and connect a new device, make sure the earphones are switched off. Then press and hold the Main button for 3 seconds until the LED flashes blue and you hear an announcement in the headset ("Pairing"). This will reset the list of paired devices. Go to the Bluetooth settings on your smartphone or computer and select "Noor (XXXX)" to connect.

When you switch on the earphones, they will automatically reconnect to your smartphone or computer if they are nearby. If reconnection doesn't happen automatically, or if you weren't near your smartphone or computer when you switched on the earphones, press the Main button once to try to reconnect your earphones.

5.3   USB connection to a computer

When you connect your earphones to a computer via the USB cable, they will automatically be recognized as an audio output without the need for a Bluetooth connection.

5.4   Calls & Music

- Switch on: Press Main button
- Switch off: Press the Main button for 3 seconds
- Play/pause music: Press the Main button once
- Answer/hang up a call: Press the Main button once
- Reject a call: Press the Main button twice
- Adjust the volume: Press the Volume Up or Volume Down button while listening to music or having a conversation. Press and hold to continue increasing or decreasing the volume.

6   Safety and regulations

6.1   Safety instructions

- Do not use earphones while driving, cycling or any other activity that requires sustained attention and where the use of audio devices could present a hazard.
- Although the earphones are external to the ear, avoid listening to music at high volume levels for long periods, as this can cause permanent damage to your hearing.
- Do not disassemble, modify or repair the earphones yourself. Repairs should only be carried out by a qualified professional or after-sales service.
- Keep the earphones away from heat sources and open flames.
- If the product overheats, is damaged or has fallen into liquid, discontinue use immediately.
- If you experience pain or discomfort when wearing the earphones, stop using them immediately and consult a doctor if necessary.
- Dispose of the product in accordance with local regulations.

6.2   EU declaration

GoSense declares that Noor complies with the essential requirements of the EU, in particular with regard to safety, radio emissions and electromagnetic compatibility.

7 Support

7.1 FAQ

See the FAQ on https://www.gosense.com/frequently-asked-questions/#noor

7.2 Maintenance instructions

- Always store earphones switched off and well protected.
- Avoid storing them at extreme temperatures (above 50°C/122°F or below -10°C/14°F). This can shorten battery life and affect the earphones.
- To clean your earphones, wipe them with a soft cloth or sponge slightly dampened with soap and water. Avoid solvents

7.3 Contact us

If you have any questions or encounter any problems with your earphones, you can contact us by email at support@gosense.com.

In short, Noor earphones offer a unique and comfortable audio experience for blind, visually impaired and sighted people. Follow the instructions provided in this manual to take full advantage of all the earphones' features. Don't forget to consult our FAQ and contact us if you have any questions. We wish you an excellent experience with your Noor earphones.